



**Washington County Solid Waste & Recycling**  
Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

**RESIDENTIAL SERVICE RATES**

*Rates effective August 1, 2023*

**A \$2.00 recycling surcharge will be added to residential collection service rates.**

**Standard Residential Can/Cart Service  
Charged monthly**

Size of garbage can/cart	Urban customers* receive:	Rural customers** receive:
		<ul style="list-style-type: none"> <li>one cart for weekly garbage collection</li> <li>up to two 96-gallon mixed recycling carts for every-other-week recycling collection</li> <li>one red bin for every-other-week glass and battery collection</li> <li>one 60-gallon cart for every-other-week yard debris collection***</li> </ul>
20 gallon	\$25.18	\$25.22
32-35 gallon	\$27.42	\$27.39
60 gallon	\$39.80	\$41.08
90 gallon	\$47.05	\$48.83
Each additional cart for recycling	\$3.00	\$3.00

**Will-Call Service (Less than weekly garbage collection)**

**Will-Call customers receive:** one 32-gallon cart for garbage collection on a per-call basis, up to two 96-gallon carts for regular every-other-week recycling collection and one red bin for regular every-other-week glass collection. Urban customers\* also receive one 60-gallon cart for regular every-other-week yard debris collection\*\*\*.

Will-Call is composed of two monthly fees (Service Fee + \$2.00 recycling surcharge) and a collection fee billed per pick-up.

Fees	Urban	Rural
1. Service Fee (charged monthly)	\$10.86	\$12.39
2. Collection Fee. Charged each time the customer requests a pickup of the garbage.	\$5.30	\$6.88

**Residential Recycling-Only Service**

**Recycling-Only customers receive:** one 96-gallon cart for every-other-week recycling collection and one red bin for every-other-week glass collection

Urban	Rural
\$6.27	\$9.24

\*Urban customers are located within the Metropolitan Service District Boundary

\*\*Rural customers are located outside the Metropolitan Service District Boundary

\*\*\*Effective **October 1, 2023** residential customers can add food scraps to the yard-debris collection cart

**Questions?**

**For questions regarding your bill,** contact your garbage and recycling collection company. All billing is completed by the certificated collection companies.

**For questions about the County rates,** contact the Washington County Solid Waste & Recycling at 503-846-3605. Rates and service standards are established by Washington County.

[www.WashingtonCountyRecycles.com](http://www.WashingtonCountyRecycles.com)



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**ADDITIONAL SERVICES AND FEES**  
*Rates effective August 1, 2023*

**Additional Yard Debris Services and Fees**

*Includes every-other-week collection of yard debris using hauler provided 60-gallon carts. Applies to Urban\* customers only.*

*Rural\*\* customers do not receive yard debris collection services*

<b>Yard Debris-Only Service:</b> Available to all urban customers who <u>do not</u> already subscribe to <i>Standard Residential Can/Cart Collection Service</i> or is an add-on service for <i>Standard Commercial Can/Cart Collection Service</i> customers.	\$5.46
<b>Additional Yard Debris Cart:</b> Available to <i>Standard Can/Cart Collection</i> and <i>Yard Debris-Only</i>	\$4.39
<b>Extra Can/Bag/Bundle of Yard Debris:</b> Available to <i>Standard Residential</i> and <i>Yard Debris-Only</i>	\$3.52

Effective **October 1, 2023** Residential customers can add food scraps to the yard-debris collection cart

**Other Fees**

	Urban*	Rural*
<b>Extra Bag/Bundle of Garbage</b>	\$7.32	\$7.81
<b>Commercial Receptacle Cleaning Fee:</b> Charged per occurrence, per receptacle for cleaning or swap-out based on customer request. Annually, commercial food scraps collection customers receive one free cleaning or swap-out per receptacle.	\$16.58	\$16.58
<b>Call Backs:</b> Charged when pickup is missed due to customer error. <i>See Administrative Rules Section 14(E)(b)(4).</i>	\$16.61	\$17.30
<b>Distance Charge:</b> Monthly fee charged to residential can/cart customers when receptacles are placed more than 5 feet from the curbside or roadside. Haulers shall provide non-curbside or non-roadside residential collection service at no extra charge to disabled residential customers.  <i>See Administrative Rules Sections 14N(b)(6)(e) and 14N(c)(5)(e).</i>	5 feet to 150 feet	\$15.25
	151 feet or greater	\$23.46
<b>Drop Box/Compactor Service Interference Fee:</b> Charged when the driver is unable to safely service a compactor/drop box because of site issues; such as, blocked access to the compactor/drop box.	\$35.00	\$70.00
<b>Drop Box Relocation Fee:</b> Charged when the customer requests that the collection company make a special trip to the site to relocate a drop box on the same site.	\$35.00	\$70.00
<b>Commercial Compactor Turn-Around Fee:</b> Charged per occurrence when collection requires the driver to turn around the compactor.	\$35.00	
<b>Locked Containers/Doors Fee:</b> Applicable if a commercial customer utilizes locks on the container or enclosure gate that requires that the collection company driver unlock the container or gate.	\$10.00 per lock/per month	
<b>Over-Capacity Charge:</b> Fee charged to can/cart customers when the garbage container is overfilled. A good indicator of over-filling is that the lid does not close.	\$2.75	
<b>Unreturned Cart Fee:</b> Applies to residential service only. <i>See Administrative Rules Section 14(F)(j).</i>	\$50.00	
<b>NSF Charge:</b> Charged for non-sufficient funds.	\$30.00	
<b>Reinstatement Fee:</b> Charged after cancellation for non-payment.	\$25.00	
<b>Unscheduled Service:</b> Charged for out-of-the-ordinary service collection of bulky items such as tires or appliances, as well as for requests for other unscheduled services.	\$75.00 per hour plus disposal, if applicable	

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